

2013

Annual Report

Schoharie County

Community *Action* Program, Inc.

Schoharie County Community Action Program (SCCAP), a non profit organization, was incorporated over 48 years ago to provide comprehensive wrap-around services to social, emotional, and economically challenged community members. We continually seek to address gaps in community services by expanding our current programs and obtaining additional funds to develop new programs.

SCCAP appreciates its many service partners, donors, staff and volunteers who have the shared commitment to build stronger families and communities.

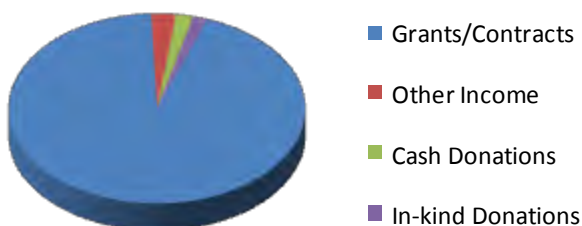


Fit WIC Play Group

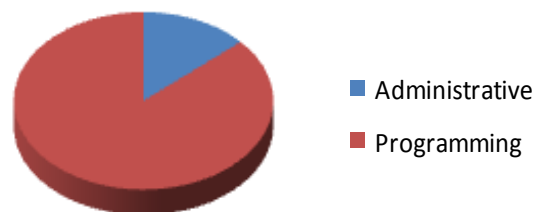
“I liked the play group because it gave my preschooler a chance to socialize with children her age, there is no other program available in this community! My favorite activity was planting seeds and watching them grow. Rayna said her favorite activity was eating the food after we prepared it (cooking class). We really miss play group!!!”

Ramona Griffin-Allen

Revenues



Expenditures



Mission: Provide consumers with the resources and skills necessary to enhance their quality of life and achieve self-reliance.

Child Care Resource Center

Meg Parsons - Director

Child Care Resource Center (CCRC): CCRC serves parents, child care providers and employers in both Schoharie and Otsego Counties. We are a resource and referral agency; providing resources to the community by improving the availability and quality of child care, counseling parents seeking child care as well as a referral service to employers regarding child care options for their employees and to parents who may be in need of other services. We offer training workshops and technical assistance to existing providers to help them stay in compliance with NYS OCFS training requirements. The center provides feedback to local and state agencies regarding community child care needs and policy. We are also a legally exempt enrollment agency, enrolling and monitoring child care providers who are paid through subsidies. SCCAP is a sponsoring agency for the Child and Adult Food Care Program (CACFP), which reimburses providers serving nutritious meals to children in care.

2013 Accomplishments:

- 7 new CACFP participants
- 17 CACFP monitor visits

Schoharie	Otsego	
• 72	68	families that received day care referrals
• 408	309	providers that received basic technical assistance
• 150	99	providers that received technical assistance (in hours)
• 3	6	providers who received start-up grant monies
• 4	4	providers who received health and safety grant monies
• 4	3	providers that become licensed and/or registered
• 5	43	new Enrolled legally exempt providers
• 3	11	number of providers receiving health care consultant services

“Amanda is a great spokesperson and I loved the training [Financial Management] and I learned so much!” - Otsego County Provider

“Thanks for all your positive input and help. It means more than you know! I am starting my 35th year in daycare this year and to date it is violation free! I want to keep it that way. I work hard at my program and put a lot into it... your positivity keeps me fighting!” - Otsego County Provider

“Without the CACFP program, I would not have the knowledge and resources to serve such amazing, healthy meals. Staff not only processes the paperwork & does the monitor visits but also provides me with training and wonderful information.” - Schoharie County Provider

Community Services

Denelle Baker – Director

Community Services: Provide emergency services for basic life needs including utility, housing, clothing and food. Community resource and referrals, advocacy, application assistance for SNAP, HEAP, and Social Security Disability. Financial literacy and Volunteer Income Tax Assistance (VITA). Special programs: back to school supplies and Coats for Kids.

2013 Accomplishments:

- 179 outside referrals*
- 131 SNAP apps
- 235 Coats for Kids
- 100 continued support
- 300 HEAP apps
- 3 emergency shelter
- 46 utility advocacy and/or payment
- 2 Social Security applications
- 26 transportation assistance
- 27 Fuel/electric payment assistance
- 26 rental assistance
- 6 Safelink phone approval*
- 396 telephone contact/assistance/referrals*



105 filled back packs

*not previously tracked. July 2013 to December 31, 2013



VITA tax preparation
and/or advocacy 588

“Thank you for telling me and helping me apply for widows benefits. Now I can keep my home.” - VITA Client

Tax returns totaling
\$924,838 in refunds

Success Story: A family consisting of a husband, wife, and small child came to SCCAP. They were applying for SNAP. One of the adults was a full time college student and the other parent stayed home with the child. They moved from another state so that the adult could attend college at SUNY Cobleskill. The Community Services Department completed applications for SNAP and HEAP. They were referred to WIC for the child. The at home adult came back to SCCAP to complete the WIC process per their request. Referrals were also provided for county food pantries, as well as faith based organizations for clothing.

Employment Training Center

Patricia O'Connor - Director

NYS Displaced Homemaker Program (DHP): Provides displaced adults with the guidance, training and support needed to enter the labor market. Services provided include hands on computer workshops, job development, resumes, interviewing and career exploration.

Skills to Success Training (STS): Career readiness services to public assistance recipients referred from the Department of Social Services.

2013 Accomplishments:

DHP:

- 614 services provided to 51 participants
- 40 training workshops with 135 attending from June to December
- 19 became employed with 14 continuing employment for 90+ days

STS:

- 197 referrals received from Department of Social Services with 138 attending
- 203 classes were presented in job skill training resulting in 710 total hours of instruction
- 34 found employment

Staff Computer Training

- 4 training sessions with 23 staff participants

Business Computer Training

- 1 customized software training workshop for a local business

Success Story: An individual began the STS class with very little knowledge on how to read or write or use the computer. He had been unemployed for three years and was anxious to re-enter the workforce but had little confidence in his existing skills. After working with him every class day to improve his literacy needs and with intense training time on the classroom computers, we were able to help him create a resume, acquire tools to fill out online applications, assess work skills, and develop confidence. He began walking into local business establishments and building his own network with the managers. Before long this individual secured sustainable employment through his hard work and utilizing the tools that we supplied him with.

“You gave me back my grit and determination to get out there and the confidence to stand up and go for it.” DHP Participant

Energy Services/ Home Energy Consultants

Carl Jackson – Director

Energy Services: Is committed to reducing energy costs for low-income families by improving the energy efficiency of their homes and ensuring their health and safety. We have on staff a Building Performance Institute (BPI) certified Building Analyst. Participating contractor for the NYS EmPower Program and the HEAP Emergency Cooling Program.

2013 Accomplishments:

- 8,674.99 gallons of fuel approximately saved
- \$34,613.21 in energy costs approximately saved
- 42 Weatherization energy audits conducted
- 6 Fee for service energy audits conducted

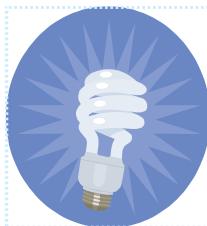
Purchased and installed:

- 15 refrigerators
- 14 air conditioners
- 4 hot water heaters
- 336 smoke detectors
- 92 carbon monoxide detectors



44 homes
received
weatherization
services

Success Story: Weatherization made it possible for a 2011 flood victim to return to their home by installing a complete heating system. This included a new furnace, all new duct work, oil tank with lines and electrical work. Four new thermal windows were installed, wall and attic insulation, smoke detectors, co detectors, a new refrigerator and fluorescent light bulbs were also installed. Minor air sealing and repairs were also done for this home owner.



installed
1,182
fluorescent
bulbs

"Your work crew is wonderful. They work neatly and always clean up behind themselves. Mark is just wonderful and so helpful. I am very happy with all of the work and thankful for the program"

Facilitated Enrollment

Denelle Baker - Director

Facilitated Enrollment: Assist children and adults with enrollment in Adult Medicaid, Family Health Plus and Child Health Plus. This program ended December 31, 2013 and beginning January 1, 2014 insurance enrollment transitioned to Navigators with the implementation of the Affordable Care Act.



728 total number of
individuals served

“We are so glad that you are
here.” FE Client

Success Story: A family with small children called SCCAP looking for health insurance. During the phone interview they shared that they were in need of food as well. One adult was employed and the other searching for employment. A multi-department appointment was made to save the family travel time and gas. The family met with Facilitated Enrollment for health insurance. After meeting with Facilitated Enrollment the family met with WIC and then the Community Services Department for SNAP. The family was successfully enrollment in health insurance, WIC and SNAP. Referrals were made to Workforce Solutions for employment, Parsons Closet for clothing, and local food pantries. Concerned about the family spending so much time at SCCAP, they were asked about that. Their response was that they were happy to be here and relieved to receive so many services during one visit.



513 applications
completed

Family Support and Resource Center

Jodi Gregory- Director

Family Support and Resource Center (FSRC): The FSRC is a strength-based, family and child focused set of programs with the goal of wrapping community supports around children and their families to help maintain family stability and to keep children safely in their homes and community. We offer Family Partners that work 1:1 with families (provide support, advocacy, liaison with providers and education), supervised visitation, different types of skill building (individual and families), mentoring (both 1:1 and groups), Time Banking (where youth work to earn Time Dollars-not real money- and use their hours toward camps, special activities, school clothes or the Christmas Store) and Family Team Conferences (teams of providers and the family meet to develop goals and work towards strengthening the family system).

2013 Accomplishments:

- 78 families worked with a Family Partner
- 70 families participated in Family Team Conferences, 154 meetings held
- 58 families participated in Supervised Visitations, 404 visits happened
- 29 individuals participated in Skill Building, 185 sessions held
- 15 families were assisted with Christmas
- 12 youth participated in the Christmas store
- 22 youth were active in Time Banking
- 18 youth received help with school clothes
- 4 youth had 1:1 mentors
- 22 youth participated in groups or special activities
- 19 youth went to camp

Success Story: A Family Partner was requested for a family with a 4 year old who was at risk of being removed from her pre-school. The family was connected to supports in the community (eg. Mental Health) and Family Team Conferences were held at the school regularly to facilitate a team approach to dealing with issues as they came up. The Family Partner continued to work closely with the family and the school. A positive outcome was that the child was maintained in her pre-school and in the fall successfully transitioned to kindergarten.



"Supervised visitation is very important to me because I get the one on one time with my child in a safe and friendly environment. We can go to the playground and go outside and have a big variety of toys and puzzles to play with"

Ariel Gerhard

WIC (Women, Infants and Children) & **Fit WIC Program**

Katie Palmer - Director

Women, Infants and Children (WIC): Is a federal supplemental food program that provides low income families with healthy foods and nutrition education. SCCAP's WIC program annually serves approximately 600 participants. Our department includes two nutritionists, one certified lactation consultant, one nutrition assistant and one part time outreach coordinator. We network with other community partners to offer a wide variety of services from breastfeeding, nutrition education, child birthing classes, lead screenings and vouchers at the local farmers market.

2013 Accomplishments:

- 593 participants were served on an average each month
- 24 breastfeeding classes were held
- 22 hospital grade electric breast pumps were loaned out
- 72 % of moms initiated breastfeeding on average
- 12 moms participated in our second annual "Big Latch On" and family fun day
- 212 sets (\$5,080) of Farmer's Market Coupons were issued during the season along with recipes to participants encouraging all families to strive for "five a day"
- 256 participants received Fit WIC KITS to take home with them, encouraging physical movement and structural play
- 20 families participated in our WIC Play Group
- 78 children at the WIC clinic had lead screenings done by the Health department
- 36 participants received bike helmets along with bike safety information
- 27 home visits from breastfeeding peer counselor

Success Story:

WIC Breastfeeding Peer Counselor was holding a breastfeeding class in Middleburgh, which was open to all residents of Schoharie County, due to our contract with DOH. One of the expectant women in the class opened up to the peer counselor that she did not have any health insurance and was really struggling to pay her bills and purchase groceries. The woman had never heard of SCCAP or WIC and did not know about any of our services. The Peer Counselor made an appointment for her to come in the following week. We enrolled her in WIC and referred her to our Community Services Department for health insurance and food stamps. She has stayed in contact with WIC, is now receiving food stamps and is enrolled in Medicaid. She told WIC she was so thankful that she had participated in the class. She is already making plans after she delivers her baby to enroll the baby in Early Head Start (which she also did not know about) and work on getting a job. We referred her to SCCAP's Employment Training Center which she plans on pursuing after the birth of her baby.

Community Activities 2013

Schoharie County Sunshine Fair

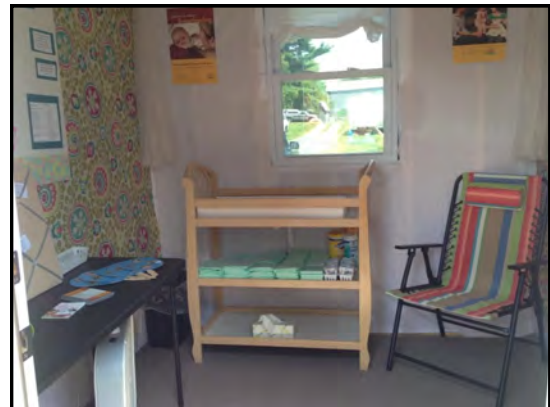
August 2013



SCCAP's Nursing Pad



SCCAP's table

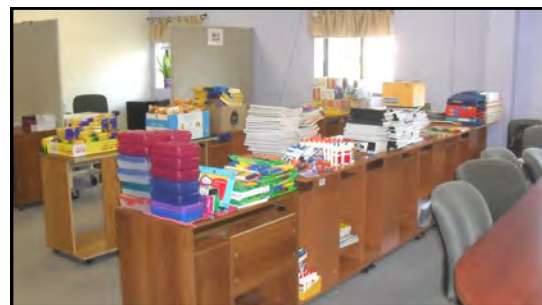


Inside SCCAP's Nursing Pad

FAM Run/Walk September 2013



School Supplies September 2013



School supplies sorted

Schoharie County

Community Action Program, Inc.

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Website: www.sccapinc.org

SCCAP Board as of December 31, 2013

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Barbara Parsons, Treasurer

Larry Phillips

Jason Evans

PUBLIC SECTOR

Betsy Bernocco, Chair

Earl Van Wormer III

George McDonnell

CONSUMER SECTOR

Dolores Jackson, Vice Chair

Pastor Jonathan Litzner,

Anna Van Derwerken

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Nardeana Bohringer

Victoria Dube'

Deb Dyer

Amanda Fitch

Kimberly Godin

Joanne Gregory

Karen Holmes

Mark Hotaling

Carl Jackson

Jacquelyn Lalonde

Norman McHargue

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Amber Shultes

Jeannette Spaulding

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Sarah Van Deusen

Andrew Warner

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Colleen Wojcik

Lisa Zaba-Miller